

FOR IMMEDIATE RELEASE:

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Glendale Investigating Water Services Scam

GLENDALE, Ariz. – The Glendale Police Department and the Glendale Water Services Department are concerned about a recent scam being run in the city. Between November 12th and November 30th, at least three homes have been targeted by unknown subjects, posing as a Glendale Water Services Employee. The incidents occurred during the day around 6700 N 54 Lane, 7100 N 68 Drive, and 5700 N 48 Lane.

During the three incidents, the male or female suspect makes contact with the home owner, saying he or she works for the water services department. One incident was a black female carrying a clipboard. The second incident was a white male and black male, both carrying clipboards, and the third in incident involved two males of an unknown race. The suspect is attempting to gain entry into the home saying that he or she needs to test the water or supply free filters. Fortunately, no one was been victimized at this point.

“We are very concerned to hear that imposters are approaching residents and asking to come in their home,” said Glendale Water Services Director Craig Johnson. “Under no circumstances would anyone from Glendale’s Water Services department ever check water by knocking on a homeowner’s door asking to come inside.”

- Water is diligently checked from places outside homes. There is no need to check water from inside a home.

- Glendale Water Services staff wears city uniforms, including blue shirts and hats with city logos. They always carry identification cards which residents are welcome to ask to see.
- Glendale Water Services staff will always be driving a city vehicle with City of Glendale logos.
- Glendale Water Services staff responds to homeowners calls but NEVER initiates random checks.

If anyone comes to your residence, posing as a city official, please contact the Glendale Police Department at 623-930-3000 or 911 in case of an emergency.

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**Spanish translation available*

“The Glendale Police Department’s mission is to protect the lives and property of the people we serve.”

*Glendale Police Department
a proud recipient of CALEA National Accreditation since 2000*