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## NEIGHBOR SAVES GLENDALE FAMILY FROM HOUSE FIRE

**Glendale, Ariz.** — A fast-acting neighbor was being called a hero late Sunday night after a fire ripped through a Glendale home that trapped a family on a second story balcony.

Prior to fire crews arriving to the home located at 7100 West Glenn Drive, Jose Magana heard the family screaming for help. Mr. Magana quickly hopped the fence to find a mother and her two children standing on top of her patio. While Mr. Magana's nephews were grabbing a ladder, the mother dropped the two-year-old child off the balcony into Mr. Magana's arms. Mr. Magana was then able to use a ladder to assist the mother and her 12 year old son down safely.

Glendale Fire investigators are still trying to determine the cause of the blaze that completely totaled the house. It could be days, even weeks, before investigators are able to complete their investigation. Due to the partial roof collapse and instability of the structure, it is not safe for anyone to enter the home.

The Glendale Fire Department reminds residents that everyone needs to have two escape routes to get out of their home in the event of a fire and should practice their escape plans twice a year, especially with children. The family should also determine a meeting place in case different escape routes are used so the family is aware that everyone made it out of the fire.

Please follow these tips from the United States Fire Administration when determining your escape routes:

- Draw a map of each level of your home and show all doors and windows. Find two ways to get out of each room. Make sure all doors and windows that lead outside open easily.
- Only purchase collapsible escape ladders evaluated by a recognized testing laboratory. Use the ladder only in a real emergency.
- Teach children how to escape on their own in case you cannot help them.
- Have a plan for everyone in your home who has a disability.
- Practice your fire escape plan at night and during the daytime.

For more information regarding escape routes, please visit [www.usfa.fema.gov](http://www.usfa.fema.gov).

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