



# NEWS FOR IMMEDIATE RELEASE

[GlendaleAZ.com/Fire](http://GlendaleAZ.com/Fire)

## Glendale Fire Department

6829 North 58th Drive / Glendale, Arizona 85301

623-930-4400



May 11, 2017

CONTACT: Capt. Michael Young, PIO, 623-986-0148

## **GLENDALE FIRE'S CRISIS RESPONSE MANAGER RECEIVES AWARD FROM BOSTON UNIVERSITY**

**Glendale, Ariz.** — The Field Education Department at Boston University School of Social Work has awarded Glendale Fire's Crisis Response Manager Sara Steffen the 2017 Excellence in Field Instruction award.

Each year, Boston University invites students and advisors to nominate field instructors who went “above and beyond” in their work with students. Sara was nominated by a Glendale Fire Crisis Response intern, Ashley Steves, who described the significant impact Sara has had on her professional growth and development as a social worker in her nomination letter to BU.

In her nomination letter, Steves referenced Steffens dedication to social work after a house fire in Glendale claimed the lives of four family members, stating:

*"Sara stayed through the night with the families, providing services and support well into the next day. She worked endlessly the next few days to get the children and adults of the neighborhood counseling and recourses. A few days later, a candlelight vigil was held at the site of the fire for the family. I was on shift that evening, so I went with our crew in our trucks and we attended the vigil in uniform. During the vigil, I lost count of how many people came up to Sara for a hug and started crying in her arms, thanking her for everything she did that night and continues to do. As I stood next to Sara with my candle, I have never been more proud to be a social worker than that moment".*

Steffen, who has been with the Glendale Fire Department for nine years, currently manages all social work interns, as well as supervises all on duty Crisis Response team members.

The Crisis Response Team is made up of dedicated volunteers and interns from several in and out of state universities trained by the Glendale Fire Department. They specialize in being compassionate & professional during a time of need. Some Team members have a background in behavioral health, crisis intervention or emergency medicine. For more information on the Crisis Response Team or to become a volunteer, please visit <http://www.glendaleaz.com/crisisresponse/AboutUs.cfm>.

The Excellence in Field Instruction awards will be given at the Field Instructor Appreciation Breakfast on May 23 in Boston, Massachusetts.

###