

**City of Glendale
Citizen Task Force on Water and Sewer
4/30/2012
Overall Summary of Facilitated Session**

THINGS I BRING TO THE GROUP

- A) Lot of experience
- B) Lot of interest
- C) Diverse backgrounds
- D) Open minds
- E) Willingness to participate
- F) Experience in Water Management
- G) Have fun
- H) Previous cmt experience
- I) Experience in Environmental/Ecological/ Water
- J) Passion – desire to understand
- K) Diverse group
- L) Love the City
- M) Good Attitudes

HOW I MIGHT HINDER GROUP PERFORMANCE

- A) Too closed minded
- B) Talking/Not listening
- C) Stuck on own point
- D) Impatient
- E) Like lots of information
- F) Stubborn
- G) Lack of knowledge
- H) Individualistic
- I) Unfamiliar territory
- J) Tendency to talk too much
- K) Get bogged down in minute details

WHAT I NEED FROM OTHERS TO DO MY BEST

- A) Focused input
- B) Informed decision making

- C) Encouragement
- D) Engaged
- E) Accurate data
- F) Listen to ideas
- G) Dialogue/Feedback
- H) Work together
- I) Stay focused
- J) Empathy
- K) Clear explanations
- L) Honest
- M) Collegial
- N) Respect
- O) Patients for shortcomings
- P) Acceptance
- Q) Understanding

WHAT MY EXPECTATIONS ARE FOR THE GROUP

- A) Active Participation
- B) Team Cobra prevails
- C) Input
- D) Useful recommendations
- E) Aspire to have best water in AZ
- F) Work well together
- G) Consensus
- H) Informed Decisions
- I) Team synergy
- J) Cooperation
- K) Fun
- L) Results – Recommendations
- M) Beating King Cobra
- N) Learn
- O) Help each other gain knowledge
- P) Seek understating
- Q) Objective/Analytical decisions
- R) Listening
- S) Don't throw out the unusual