

Dear City of Glendale Vendor:

On Friday evening, **November 11, 2022**, the City of Glendale's Vendor Self-Service software provider, (Tyler Technologies), is incorporating a new security service.

This conversion is necessary to add additional security to the City of Glendale Vendor Self-Service portal login authentication.

On Monday, **November 14, 2022**, the Glendale Procurement division will send out an updated registration manual which will contain the new instructions for logging in to VSS.

Should you have any issues logging in, either as a new vendor or existing vendor, please contact the City of Glendale's procurement division by emailing [procurement@glendaleaz.com](mailto:procurement@glendaleaz.com), or use the link below to set a meeting for one-on-one assistance.

[https://www.glendaleaz.com/your\\_government/city\\_finances/procurement/vendor\\_self\\_service\\_v\\_s\\_s](https://www.glendaleaz.com/your_government/city_finances/procurement/vendor_self_service_v_s_s) and select



REGISTRATION  
ASSISTANCE