

2020 Water Quality Report Now Available

The City of Glendale 2020 Water Quality Report (Consumer Confidence Report) is now available. Please visit www.GlendaleAZ.com/2020ccr to view the report. Glendale Water Services Department tests, analyzes, and monitors water quality many times every day to ensure that the water provided is clean and safe to use. To get more information or request a free report by mail, call the Glendale Water Services Department at 623-930-4177. Printed copies of the 2020 Water Quality Report will be available at all Glendale Public Library locations.



Informe de Calidad del Agua 2020 Disponible ahora

Ya esta disponible el Informe de Calidad del Agua 2020 (Informe de Confianza del Consumidor) de la Ciudad de Glendale. Por favor visite www.glendaleaz.com/2020ccr para ver el informe. El Departamento de Servicios de Agua de la Ciudad de Glendale analiza y monitorea la calidad del agua varias veces al día para asegurar que el agua que proveemos al público esté limpia y segura para el consumo. Para recibir más información o para solicitar un informe gratuito por correo, llame al Departamento de Servicios de Agua de Glendale al 623-930-4177. Copias impresas del Informe de Calidad del Agua 2020 estarán disponibles en todas las Bibliotecas Públicas de Glendale.

Celebrate National Public Gardens Week in May

Go Public Gardens is a national effort to raise awareness and support for public gardens. This year, Go Public Gardens week is May 7 – 16. Celebrate by slipping on your walking shoes and enjoying hundreds of desert-friendly plants at the Glendale Xeriscape Demonstration Garden (5959 W Brown St.). Don't forget your hat and water bottle. The garden is free and open to the public from dawn to dusk. INFO: www.glendaleaz.com/waterconservation

Glendale's Mother's Day Celebration May 8

Show your mother how much you love and appreciate her with a special day in Historic Downtown Glendale from 10 a.m. – 4 p.m. on Saturday, May 8. Start at the Arizona Information Center (5836 W. Palmar Ave.) to pick up the activity list and walking map. Join us for make and take activities, artist demonstrations and fun photo ops. Have fun shopping at unique boutiques and specialty shops and enjoy dining at the iconic eateries. Historic Downtown Glendale businesses support numerous charities throughout the year. This event's recipient is the Blue Star Moms of the Southwest Valley which sends care packages monthly to deployed military personnel. Event attendees are encouraged to bring care package donations to the Arizona Information Center. A list of needed items is available online at www.VisitDowntownGlendale.com.

Understanding Your Monthly Sewer Charges

You may notice a change in the monthly sewer fee in your water bill each May. For most customers, this fee does not change. For some, the fee may decrease and for some, the fee may increase. Every year the City of Glendale re-calculates customer's sewer usage based on their water use billed January – March. If you are aware of high water use during this period that may be due to a water leak or outside watering, you may be eligible for an adjustment of this fee. To seek an adjustment, you must file a Sewer Appeal with our Customer Service Department. The Sewer Appeal Form can be found on our website at <https://form.jotform.com/91425584176160>. Appeals are accepted for a period of 90 days after the May billing.

Examples of typical sewer appeals are of the following nature:

- **Leaks** (January – March bills)
- **Filling a new pool or the draining and refilling an existing pool** (January – March bills)
- **Outdoor watering during the winter months typically associated with larger than normal landscaping** (this type of appeal is typically valid for three years)

New residents or customers who do not have a full three months' winter water usage, will be assigned usage based on the average of all customers with a similar type of property. Please call our Customer Service Office at 623-930-3190 with additional questions.



A Message from Councilmember Ray Malnar

Residential Rental Property in Your Neighborhood

Most neighborhoods in Glendale are home to residential rental properties such as single and multifamily residences, attached or detached apartments, and individual rooms within a home. What is NOT well known is that the owners of these properties must register them with the County Assessor's office and obtain a Transaction Privilege Tax (TPT) license from the Arizona department of revenue for each rental location. A Glendale business license is not required. Both short term rentals (such as Airbnb) and long-term rentals should be registered. However, rental to immediate family members is usually an exception. A landlord who fails to register may face penalties and interest on taxes due.

If you are currently renting out your home in Glendale or thinking about becoming a landlord, make sure you are aware of the legal requirements. Rental property owners are required to remit TPT (currently 2.2% of rental income¹) to the Arizona Department of Revenue. Landlords usually pass this tax along to their tenants as part of the rental agreement, so it is important to understand your tax liability before renting your property. Common examples of rental income include rent, non-refundable and forfeited deposits, late payment fees, pet fees, and federal rent subsidies (HUD).

If you have questions about residential rental property or wish to register, check out the links below or call the City at 623-930-3190 and ask to speak to one of our tax professionals about residential rental property.
www.mcassessor.maricopa.gov/forms/residential_property/
azdor.gov/transaction-privilege-tax/residential-rental-guidelines

¹ Airbnb rates may differ depending on circumstances.

From the Heart

From the Heart puts your donation to work every day to make life better for countless Glendale residents. Whether serving meals to the elderly, giving emergency help to homeless families or supporting abused children, From the Heart gives agencies that provide services to our neighbors a helping hand. Making a donation is easy. Glendale utility customers can add \$2 to their monthly utility bill payments. If you don't receive a utility bill, or you want to donate more than \$2 per month, you can mail or bring a check or money order made out to From the Heart in any dollar amount to:
City of Glendale, Customer Service Office, 5850 W. Glendale Avenue, 1st Floor, Glendale, AZ, 85301.

Tails & Tales – Maricopa County Reads Summer Reading Program 2021

Adventure awaits at Glendale Public Library! Begin your voyage on June 1 as Maricopa County Reads explores the "Tails & Tales" of the animal kingdom. Earn points to win prizes by reading, completing challenges and attending virtual performances. Prizes include books, food, park passes, and more! Summer Reading 2021 is open to all ages at MaricopaCountyReads.org. Summer Reading runs from June 1 through August 1.

Writer in Residence: Synopsis Writing Made Easy

One of the most dreaded tasks novelists face is writing a synopsis. So many questions surround it: how many pages, what kind of formatting, how does one boil an entire story down into just a page? In this workshop on Saturday, May 1, from 1 – 2:30 p.m., author Amy K. Nichols will take the mystery out of synopsis writing and turn it into as simple a process as possible...maybe even an enjoyable one. Please visit <http://bit.ly/gplsypopsis> to register for this virtual Zoom session. This project is supported by the Arizona State Library, Archives & Public Records, a division of the Secretary of State, with federal funds from the Institute of Museum and Library Services.

Live @ the Library Virtual "Watch Party": Rhythm Is Life Steel Drum Band

Since their formation in 2005, this band has become popular at pan festivals and parties, thanks to a sound that mixes Caribbean island music (calypso, soca, and reggae) with rock, pop, and other music from around the world. Enjoy a pre-recorded concert on Thursday, May 27, from 6:30 – 7:30 p.m., with the performers on hand via Zoom to discuss their pieces and answer your questions. Please visit <http://bit.ly/gplsteeldrumband> to register for this virtual watch party.

Mayor Jerry P. Weiers 623/930-2260	Vice Mayor Ian Hugh Cactus District 623/930-2249	Councilmember Jamie Aldama Ocotillo District 623/930-2249	Councilmember Joyce Clark Yucca District 623/930-2249	Councilmember Ray Malnar Sahuaro District 623/930-2249	Councilmember Lauren Tolmachoff Cholla District 623/930-2249	Councilmember Bart Turner Barrel District 623/930-2249	City Manager Kevin Phelps 623/930-2870
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For details on the latest city news, events, meetings or updates to this newsletter, or to watch council meetings online, visit glendaleaz.com.

