

# GEU PARTNERS NEWS

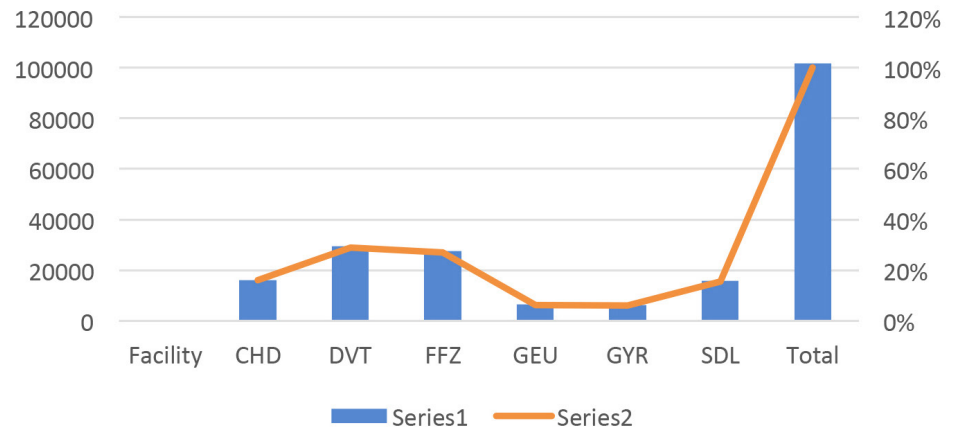
*Keeping the Glendale Municipal Airport Community Informed*



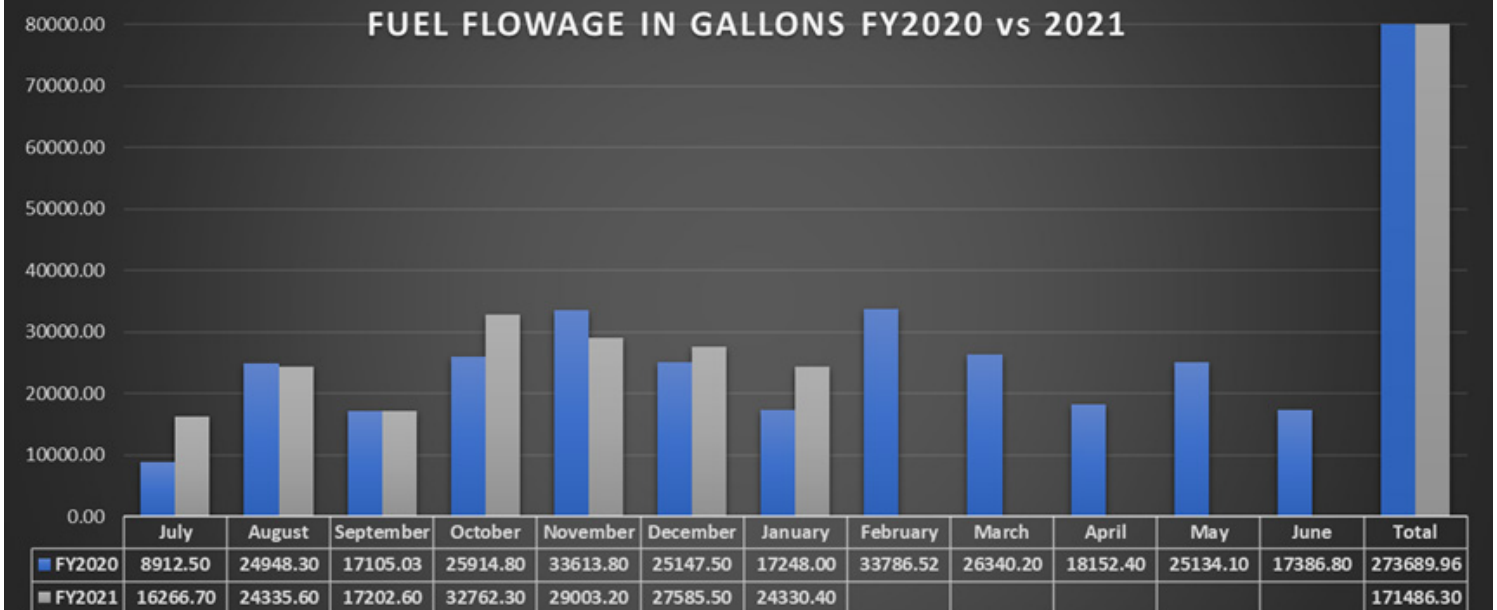
## AIRCRAFT OPERATIONS UPDATE

December 2020 Aircraft Operations were 6,667 which was approximately 6% above December 2019. For calendar year 2020 operations were 89,931 which is flat as compared to 2019. This is great news in context of the dealing with COVID-19. On the other hand, January 2021 Aircraft Operations were 6,284 which is approximately 34% below January 2020.

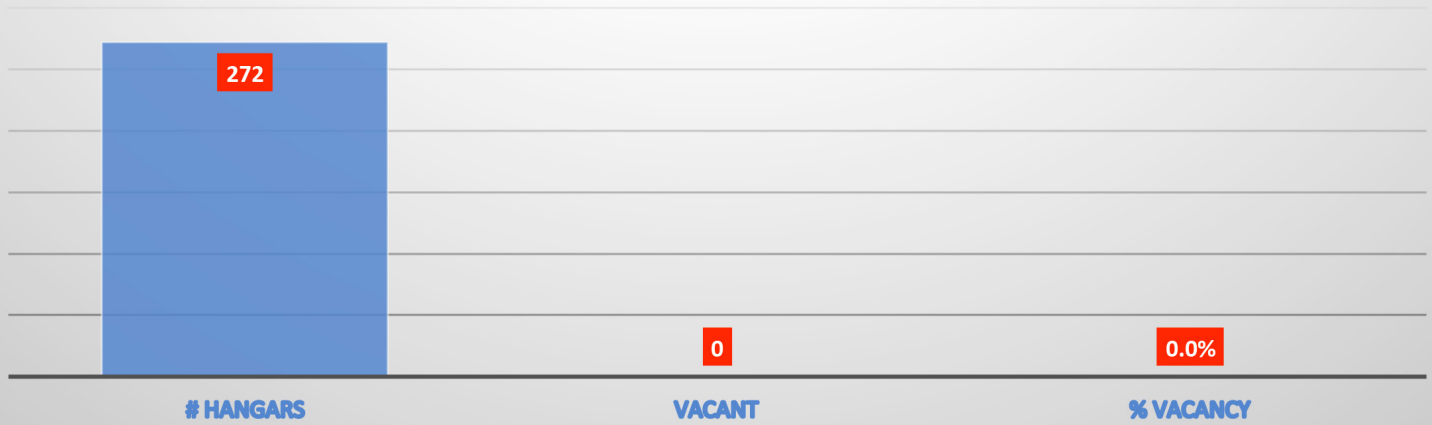
Valley GA Traffic



FUEL FLOWAGE IN GALLONS FY2020 vs 2021



## % HANGAR VACANCY - FEBRUARY 2021



### AIRPORT ISSUES & EVENTS

On Monday January 25, 2021 at approximately 1:30 p.m., a storm occurred at the Glendale Municipal Airport. High winds were associated with the storm. Approximately 16 aircraft were damaged. Most of the aircraft damage was minor but a few were damaged significantly. In addition, several T-Hangars were damaged mostly in the Alpha and Bravo rows. Some hangar doors were blown off, but others were rendered unserviceable until they can be repaired. Some hangars also suffered roof damage.

On Thursday January 28, 2021, the City of Glendale issued RFP 21-39 for the lease of Pad 15 at Glendale Municipal Airport. Responses were due February 16, 2021. One proposal was received is being evaluated.

There were no noise complaints received in December 2020 or January 2021. Thank you to everyone for “flying friendly”!

Airport staff received a request from the North Hangar Association Presidents to renew North Hangar leases through 2055. The Airport Manager and Senior City staff are evaluating the request.

Airport staff continue to work on the draft Airport Rules and Regulations. We have been working closely with two Hangar Association Presidents and believe we are very close to have language in the Rules and Regulations the Airport and tenants can live with.

### AIRPORT PROJECTS

Dibble Engineering continues with the design of the Taxiway Alpha Mill and Overlay project. Geotechnical, archeology and biology surveys are complete. The Categorical Exclusion was submitted to the FAA for review and processing in July. Airport staff submitted the 90% plans to the FAA and ADOT on November 18, 2020. This puts us on target to complete design February 18, 2021 and complete the bid process by March 25, 2021. The anticipated start of the project is summer 2021. The design and construction of the project will be funded mostly by FAA and ADOT grants.

The Automated Weather Observation System (AWOS) at Glendale Airport is past its useful life and will be replaced. Dibble Engineering started design of the system in January 2021. Staff submitted the required environmental documents to the FAA February 9, 2021 and they were approved. We expect to bid the project March 25, 2021 and open bids April 28, 2021. The anticipated start and completion of the project is summer 2021. The design and construction of the project will be funded mostly by FAA and ADOT grants.

Several airfield mandatory signs that have faded faces. Airport staff are working to replace them. The expected completion date is April 15, 2021.

The PAPIs and the north end blast fence lights are currently out of service. Airport staff are working with Pearson Engineering to determine the cause of the outages. The culprit is believed to be faulty wiring. If Pearson determines wiring is the cause, we anticipate replacing it by April 15, 2021.



## **Roxanne Alexander** **Management Assistant**

Meet Roxanne Alexander, Glendale Municipal Airport's Management Assistant. I have been at the Airport since December 2015 and I am essentially the Director of First Impressions!

I am effectively the Airport's Office Manager with a wide range of assigned tasks and responsibilities. For example, I am responsible for accounts payables/receivables, managing the leasing office suites, preparing contracts, greeting customers, finalizing formal Airport commission agendas/minutes, supporting the Airport Manager and Operations Supervisor in their daily responsibilities, and generally making sure that the administration office runs smoothly.

I proudly say that I was born and raised in Prescott, Arizona and am part of an elite group called Native Arizonans. I am number 6 of 8 siblings and I was always my dad's favorite, RIP. Growing up in a small town was one of the best gifts my parents never knew they gave me. I attended the local Catholic School, participated in track and field, attended Parades and rodeos, and would spend time cruising Gurley Street with my girlfriends. After graduation, I started working full time at Mountain Bell while attending Yavapai Community College full time, majoring in Special Education, and the plan was to complete my degree at ASU. My plans were altered due to a major life event and so after getting married to my high school sweetheart and moving to the Valley I changed my career goals to Telecommunications, received my certificate in Call Center Management and forged on.

My first career working at Mountain Bell (later US West, then Qwest) gave me many opportunities to pursue challenges and advancement as they were a very diverse company. Originally, I worked as an old "cord board" Operator using a telephone switchboard you see in old movies, promoted to a salesperson on the floor and then later to a Sales Manager. As a manager, I was provided the opportunity to lead the creation of a new department, Credit Management Department. After successfully getting the Credit Management implemented and running, I moved on to managing a technical team of the company. The management experience of a Repair and Service Assurance team is where I really honed my excellent customer service skills. As you can guess, Business customers called that department because they were out of service, so most of the time they were not very happy campers. As a manager I spoke to many business owners who were very unhappy and demanded immediate action. It was during this time that I learned two very important skills that still hold through today: people just want to be heard and don't TIP - take it personal. After 22 years with what ended up being Qwest Communications, I decided to retire.

Now on my second career, I've been with the City of Glendale since 2003, working in various departments: Civic Center, Fire Department, Transportation office before securing a position at the Airport and I can honestly say that I love this place! I'm a small-town girl and the Airport is very much a small town. You know everyone, folks like it when you remember their name or their situation, ask about their kids or grandkids, talk about their plane or how they're doing.

I look forward to the growth I see coming to the Airport and feel fortunate to be a part of the changes that a Strategic Plan can provide – the direction. Here at GEU, every day is different from the next. When I come into the office, I don't know what will happen today but I'm ready.

## **Glendale Municipal** **Airport Strategic Plan -** **Update**

As we noted in our December 2020 Newsletter, the Glendale Municipal Airport is engaged in developing a Strategic Plan, to chart the Airport's course over the next five years. The Consultant Team (Dibble and Genesis) have been busy conducting a situation analysis of the environment that the Airport works within. They have spent many hours contacting and interviewing major stakeholders that contribute to the health and development of the Airport.

On behalf of the Management of the Airport and the Consultant Team, we would like to thank all the persons who have contributed their time, thoughts, and energy into helping the Airport chart its future. Special thanks go to the Honorable, Mayors Weiers (Glendale) and Carlat (Peoria) for sharing the visions for their cities and the West Valley. Council Member Clarke (Glendale) shared her rich knowledge of the history and development of the City of Glendale and the Airport. City Manager Phelps helped the Team understand the current dynamic growth that Glendale is experiencing.

The Airport is home to many thriving businesses and their contribution to the body of knowledge has been most helpful in understanding the successes and challenges the airport faces. Finally, the representative from the FAA, ADOT Aeronautics and Luke Air Forces Base, provided a high-level view of the state of aviation in the region.

The Team, Airport Administration, and the Working Group will now proceed to distill the gathered information and developing a Strategic Plan that will meet the Airport's development and financial goals in the future. Stay Tuned!

Thank you,

Carl Newman, AAAE  
Airport Administrator



## **MEET YOUR... AIR TRAFFIC CONTROLLER**

As the new Air Traffic Manager for GEU tower, **Laini Toten** is coming from a life-long career immersed in aviation, air traffic control, and safety. An early graduate at 17, Laini left small town northern Indiana to join the military where she spent nearly a decade working as an Air Traffic Control Specialist (ATCS) in the United States Air Force, and Air National Guard. After serving, Laini joined the Federal Aviation Administration, where she worked at multiple airports across the United States ranging from large international airports, to busy VFR, hi-density student training airports. Driven with ambition, Laini took her first position as an air traffic manager in the southeast where she learned to center her focus to teamwork, professionalism, and safety in the NAS. After building her love for tower operations and creating a work environment to be proud of, she is now happily part of the southwest, and looks forward to becoming a key part of the success of GEU tower.

Throughout her career, Laini has lived in 6 different states, serving, and learning from airports all across the United States. She has shared her career with her husband, two children, and their giant dog, Max. Laini loves spending time with her family, traveling, concerts, and finding great food.

### ***Provide your observations of Glendale's air traffic since you have been here:***

Glendale's air traffic remains a mystery in terms of what to expect each and every day. It is what keeps this career fun and makes each day a new experience. The diversity of general aviation aircraft is astounding. The airport has a large flying community, all with different skillsets. New, seasoned, training, instructor etc. I find this more and more interesting with each day I work.

### ***Describe the most challenging part of your job:***

The most challenging part of my job is finding balance between leadership in the tower, and the everyday complexities of working traffic while in position. This is a fast-paced tower, our controllers are top-notch and have very specialized training in this environment. Keeping them motivated while still proving to be an asset to the team is something I work on each day.

### ***Advice to pilots:***

Get to know us. Understand that here at GEU, our team of 5 controllers are doing the same amount of work as 30. We truly have some of the most highly skilled controllers in the area. We work hard to make the skies safe and a place for everyone to participate. Listen, be patient, and always ask if you are unsure of an instruction. Safety is our number one priority and we have your backs.

### ***What you would change if you were king/queen for the day?***

I would simply adopt all the dogs that I could, and my husband could not say no. I would also mandate a "bring your dog to work" day.

## **Arizona Aviation Historical Group**



In the second half of 2020, Airport staff in conjunction with the City of Glendale Procurement staff issued a Request for Proposals (RFP) for the lease of Pad 7 on the south end of the airport. One proposal was received, and it was from the Arizona Aviation Historical Group. The Glendale City Council has approved the 20-year lease with the organization. This article will share a little information about the Arizona Aviation Historical Group such as: who are the principals, what is the purpose of the society, and proposed facilities. The principals of the Arizona Aviation Historical Group are: Timothy Gagnon, President; Timothy Brown, Vice President; and Ryan Reeves, Secretary.

Mr. Gagnon states the purpose of the Arizona Aviation Historical Group is to celebrate the history of aviation in the state of Arizona. Dating back to before Arizona was a state, Arizona's aviation history is something worth celebrating says Gagnon. Through education, preservation, and restoration, we will accomplish our mission and increase awareness in the importance of our past as well as our collective aviation future. Mr. Gagnon goes on to say the impact aviation has had on the state cannot be understated. The organization plans to use its resources to educate the public and private sector on the importance of aviation to the state's economy. They plan to assist with the restoration of significant aviation artifacts as well as personal collections for display and preserve existing articles.

Due to line of site issues, Pad 7 has a building height limitation of 15'3" so it is not conducive to the constructing a 60x60 foot hangar like others in the area. Instead, the Group will construct a 60'x20'x12' building physically like adjacent hangars in the area. The building will include an ADA compliant restroom, a library, computer station, storage, conference table, seating area, and kitchenette.

As a volunteer group, the organization is always looking for help Gagnon said. Anyone interested can contact them at [info@aahg.org](mailto:info@aahg.org). The Arizona Aviation Historical Group is proud to make the Glendale Municipal Airport home!