

Identity Theft

Identity theft involves acquiring key pieces of someone's identifying information, such as name, address, date of birth, social security number and mother's maiden name, in order to impersonate them. This information enables the identity thief to commit numerous forms of fraud which include, but are not limited to, taking over the victim's financial accounts, opening new bank accounts, purchasing automobiles, applying for loans and credit cards and even social security benefits, renting apartments, and establishing services with utility and phone companies.

What to do if you become a victim:

- Set up a folder to keep a detailed history of this crime
- Keep a log of all of your contacts and make copies of all documents
- Contact all creditors, by phone and in writing to inform them of the problem
- Notify the US Postal Inspector if your mail has been stolen or tampered with:
 - US Postal Inspection Service (phone listing under Federal Government)
 - www.usps.gov/websites/depart/inspect
- Contact the Federal Trade Commission to report the problem:
 - www.ftc.gov - The FTC is the federal clearing house for complaints by victims of identity theft. The FTC supplies information for victims to help resolve the problems arising from identity theft
 - The FTC hotline phone number is 1-800-IDTHEFT (1-877-438-4338)
 - The FTC identity theft website is: www.consumer.gov/idtheft
- Contact all three of the credit bureaus' fraud units to report identity theft. Have a "Fraud Alert/Victim Impact" statement placed in

your credit file. This will cause a fraud alert to show whenever anyone runs a credit check..

- Request that a copy of your credit report be sent to you. This should be done at no cost to you if you are a victim of identity theft.

Credit Bureaus

Equifax

PO Box 74021, Atlanta, Georgia 30374-0241

www.equifax.com

To order a report 1-800-685-1111

To report fraud 1-800-525-6285

Experian

PO Box 949, Allen, Texas 75013-0949

To order a report 1-888-397-3742

To report fraud 1-888-397-3742

Trans Union

PO Box 390, Springfield, Pennsylvania 19064-0390

To order a report 1-800-916-8800

To report fraud 1-800-680-7289

- Alert your banks to flag your accounts and contact you about any unusual activity.
- If checks were stolen have those accounts closed
- If bank accounts were set up fraudulently report it to the following companies:
 - Telecheck – 1-800-710-9898 or 927-0188
 - Certegy, Inc – 1-800-437-5120
 - International check Services – 1-800-631-9656
- Contact the Social security Administration's Fraud Hotline at 1-800-269-0271
- If your driver's license is taken ask for a new license with a new number and fill out a fraud complaint.

- Obtain any information and description of the suspect that may be available.
- Obtain any witness information that may be available.
- Evidence: Gather all documents and supply copies to the Glendale Police Department at the time of the original report.
- What is the financial loss to you? Attach all supporting documentation.

If your business was burglarized

If your business was burglarized the personal information of employees and customers may have been compromised. This is especially true for medical facilities and apartment complexes. The information may be in paper form or on computers and a careful check to determine if files are missing, have been copied or downloaded should be conducted. It may be necessary to hire a computer specialist to determine if computer files have been accessed and/or copied.

If it is determined that this type of information has been compromised the business should notify all employees and customers who might be affected. All of the information in this flier should be passed along to each of these people. Copies of this flier may be used if needed.

It is very important that the business make these notifications as soon as possible. This will help prevent the use of the personal information and reduce the chance of any liability on the part of the victim business.

For further information about this or any other information in the flier you may contact the Glendale Police Department and speak with a Fraud detective or someone in the Callback division.

Your GPD case number is: _____

Make note of this case number in your detailed history folder and reference it when you have contact with any business or law enforcement agency concerning this report. Depending upon the location (jurisdiction) of where the crime occurred (goods or services obtained or delivered), an investigator may or may not be assigned to this case.

If the crime occurred in our jurisdiction and there are workable leads, such as witnesses and suspect information, an investigator will be assigned to the case. Unfortunately, not all cases will be assigned to an investigator because there are no significant leads to identify the suspect. Call the Glendale Police Department at 623-930-3300 to find out if an investigator has been assigned to your case. Make note of the investigator's name and phone number in the space below.

If the crime occurred outside of our jurisdiction, a copy of the crime report will be forwarded to the appropriate law enforcement agency for further investigation.

Glendale Police Department
Investigator: _____

Phone#: _____

Notes: _____

Identity Theft

Information you need when you are a victim of identity crimes



**GLENDALE POLICE
DEPARTMENT**

6835 N 57th Dr
Glendale, AZ 85301

623-930-3000